

LOCATELLI'S CAREERS

JOB DESCRIPTIONS • 2018



Qualifications

Be able to communicate and understand the predominant language(s) of our guests. ▪ Must have a basic knowledge of dining room and service procedures and functions. ▪ Possess basic math skills and have the ability to handle money and operate a point-of-sale system. ▪ Be able to work in a standing position for long periods of time (up to 5 hours). ▪ Be able to safely lift and easily maneuver trays of food frequently weighing up to 20 to 25 pounds.

A LOCATELLI'S SERVER

Welcome and greet guests. Make all our guests feel comfortable and let them know you're there to personally take care of them. Inform guests of specials and menu changes. ▪ Make recommendations you genuinely feel your guests will enjoy. ▪ Answer questions about our food, beverages and other restaurant functions and services. ▪ Take food and beverage orders from guests, enter orders in our point-of-sale system which relays orders to the kitchen and bar. Deliver food and beverages from kitchen and bar to guests in a timely matter. ▪ Perform side work at the start and end of each shift as required by service station assignment. ▪ Maintain clean service areas. ▪ Monitor and observe guests dining experience. Ensure guests are satisfied with the food and service. Respond promptly and courteously to any requests. ▪ Prepare final bill, present check to guest, accept payment, process credit card charges or make change (if applicable). ▪ Be ready and willing to assist fellow servers as situations arise. ▪ Be ready and willing to assist busperson with clearing and resetting tables. ▪ Thank guests for their visit and invite them to return. ▪ Be available to fill in as needed to ensure the smooth and efficient operation of the restaurant as directed by the restaurant manager or immediate supervisor.

WORKING AT LOCATELLI'S

Do you have

ENERGY

At our busy hours (and Locatelli's has a lot of those), the environment can be very fast-moving and highly energetic and fast-paced environment. We like to have fun and keep the energy up.

An eye for

CLEANLINESS

We set a very high standard for cleanliness at our restaurants. Every table must be cleaned, and every staff member has a part in keeping our standards high. We love a proactive spirit.

And a heart with

KINDNESS

Our best clients are the repeat customers that keep coming back for the food and the service. We have fun and enjoy each other's company, so that means we like to hire cool and kind people.